

# StewardForge Verification Policy

## 1. Verified Crew Members

Every member on the StewardForge platform undergoes a rigorous verification process. We accept two forms of proof: an active airline-issued email domain (e.g., @airline.com) or a scanned crew ID badge. All submissions are manually reviewed within 24 business hours. Duplicate accounts and suspicious signups are flagged by our automated systems and escalated to our moderation team. Our current verification pass rate exceeds 98%, with rejected applications typically being bots or non-crew individuals.

## 2. Contracts Shared

All contract data submitted to StewardForge is anonymized at the point of upload. Personal identifiers — including names, employee numbers, and airline logos — are automatically stripped by our processing pipeline. We cross-reference pay rates, per-diem values, and duty-hour limits against publicly available union filings on a monthly basis. Community moderators flag statistical outliers for manual review, ensuring the dataset remains accurate and representative.

## 3. Average Member Rating

Member ratings are collected exclusively from verified, authenticated users. Guest or unauthenticated reviews are never counted in our aggregate scores. To prevent review bombing and manipulation, we survey a random sample of 200 active users each month. Negative feedback is surfaced directly to our product team and is never suppressed or hidden.

## 4. Average 5-Year Decision Lift

The \$28k average 5-year decision lift is calculated from real Premium member outcomes tracked over a minimum of 12 months. We exclude members who joined fewer than 3 months ago to avoid skewing results with short-term or incomplete data. An independent aviation-economics consultant reviews our methodology and calculations on a quarterly basis.

## 5. Data Privacy & Security

StewardForge is committed to protecting member data. All data is encrypted in transit and at rest. We do not sell, lease, or share personal information with third parties for marketing purposes. Access to raw contract data is restricted to senior engineering staff and is logged for audit purposes.

Last updated: May 2026

For questions about this policy, contact [privacy@stewardforge.com](mailto:privacy@stewardforge.com)